



# HOMEOWNER WARRANTY



**VARIFORM**<sup>®</sup>  
by PLY GEM

## How to Care for Vinyl Siding and Aluminum Products From Variform®

Your selection of Variform siding and/or Aluminum products to cover your most valuable investment should provide a beautiful appearance and long-lasting protection for your home. To keep your investment beautiful over the years, you should implement the following procedures at least annually for the major care of your Variform Siding and Aluminum Products:

- 1. General Cleaning.** Use an ordinary garden hose to give your siding a light rinse working from the top down.
- 2. Moderate Atmospheric Dirt.** We recommend at least an annual washing with clear water using a garden hose and soft-bristled brush. A long-handled car washing brush is ideal for this purpose.
- 3. Heavy Industrial Atmospheric Dirt.** Wash in the manner indicated above, but use the following solution:

1/3 cup detergent (Tide, for example)  
2/3 cup trisodium phosphate  
1 gallon water

- 4. Mildew Accumulation.** Mildew can collect on surfaces of all types of building products and is often evident on surfaces that have not been properly cared for and maintained. Normally, mildew will appear as black spots. Mildew can be removed by using the basic cleaning solution above with the addition of sodium hypochlorite as follows:

1/3 cup detergent (Tide, for example)  
2/3 cup trisodium phosphate  
1 quart sodium hypochlorite 5% solution (Clorox, for example)  
3 quarts water

- 5. Additionally for Aluminum Products.** For caulking compounds, tar and similar substances use mineral spirits in reasonable amounts and apply directly to the foreign substance. Immediately after cleaning, rinse the area thoroughly with water.

**CAUTION: Do not exceed the recommended concentrations of cleaners; to do so can cause damage to the products' surface. Avoid skin and eye contact with the solution, and in all cases follow manufacturer's instructions for the use of cleaning compounds and solutions. Avoid use of abrasive-type cleaners and strong solvents. Test any cleaner on an inconspicuous area before applying to major areas. To minimize streaking, always clean from the bottom to the top and follow with a rinsing of clear water. Excessive scrubbing is unnecessary, can be harmful to the products, and may cause undesirable glossy areas over the finish.**

**CAUTION:** Do not use or mix sodium hypochlorite with other household chemicals or products containing ammonia. To do so will release hazardous gases.

**CAUTION:** Use care not to saturate window and door openings when cleaning your Variform siding and aluminum products.

**TIP:** Where the house is extremely dirty, it is recommended you start washing from the bottom and go to the top, rinsing frequently. Cleaning solutions should be permitted to stand on the surface of the siding and/or soffit for several minutes before rinsing.

**TIP:** Pay particular attention to areas under eaves, porches, awnings, and other overhangs that have limited exposure to the natural washing effect of rainfall.

# VARIFORM® VINYL SIDING PRODUCTS

## HOMEOWNER LIMITED LIFETIME TRANSFERABLE WARRANTY

Congratulations on your purchase of Variform vinyl siding and soffit!

We believe you will be pleased with this excellent product. However, if you have any problems, we will try to resolve them in accordance with this warranty. We want you to remain a satisfied Variform customer! Please read this document carefully, so you will know the extent of the coverage.

Definitions of terms printed in an italic typeface appear on Page 5 of this document. This warranty is effective January 1, 2011.

## Assurance of Quality

PREMIUM VINYL SIDING FROM VARIFORM is confidently backed by our Limited Lifetime Transferable Warranty. As one of the industry's leading manufacturers of vinyl siding since 1964, Variform continues to exceed standards for quality, durability and the beauty of our exterior products. Premium vinyl siding manufactured by Variform incorporates technical advances in material formulations and the highest standards of quality control. We are confident of our products and we are sure you will be too, for many years to come.

## Vinyl Siding Warranty

### A LIMITED LIFETIME TRANSFERABLE WARRANTY

To enjoy the benefits of this protection, please make sure you:

- Register your warranty. Your prompt product registration ensures your right to the protection under this warranty. We will keep this information on file so it will be available if necessary.
- Protect your product. Caring for your siding will help preserve its beauty. See Page 2 for instructions.

## What is Covered by This Warranty?

### Technical Support

We will provide technical support to you and your installer on installation, maintenance and repair problems. However, our warranty only covers technical advice by us that is issued in writing. Our current toll free service number is (800) 800-2244.

### Manufacturing Defects

We will repair, replace or refund the *purchase and installation price* of the defective portion of our *siding* that blisters, checks, crazes, flakes, peels or *weathers unevenly* due to a defect in our manufacturing process.

### Excessive Color Fade

We will repair, replace or refund the initial *purchase and installation price* of any portion of our *siding* that experiences *excessive color fade* after the installation of the siding to the original home owner, subject to our examination of a siding sample and you performing at least annually as preventative maintenance the cleaning described on Page 2.

### Limited Hail Damage Warranty

It is your responsibility to pursue the cost of repair or replacement of damaged material through your homeowner's insurance or all other applicable insurance coverage. After you exhaust such coverage, if you have any Product cost that you have incurred in the purchase of the Product that is necessary to replace the Product on your Property which was damaged by hail, and these costs are in excess of your total insurance coverage (excluding your insurance deductible), we will reimburse you for that difference, up to the cost of replacement Product for the damaged Product. Any additional costs and expense beyond these amounts are your responsibility. We will have no responsibility for any costs associated with the labor required to remove, replace or install any Product.

In the event of repair, replacement or refinishing under this Warranty, the Warranty applicable to the replacement material or to the repaired or refinished Products will extend only for the time remaining under the original Warranty.

If we elect to repair or replace damaged or defective product, we will only cover reasonable labor costs for the applicable area, as determined by us.



## How Long Does The Warranty Last?

### Individuals

The coverage continues until the earlier of (a) the death of the last to survive of the original individual owners of the *residence* on which the siding is installed or (b) a transfer of the residence. **Variform vinyl siding products are non-prorated to the original purchaser.**

### Corporations or Other Entities

In the case of siding purchased by, or installed on property owned by corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements, or installed on apartment buildings, other rental property, or other types of buildings or premises not used by individual homeowners as their primary residences, the warranty period will be 50 years following the installation of the siding, prorated as shown on the coverage schedule below.

### First-Time Transferees

The coverage continues on a prorated basis for the *first-time transferees* of the siding from the original purchasers until the earlier of (a) the fiftieth anniversary of the initial installation or (b) a further transfer of the residence or building. When we choose to repair or refund to a first-time transferee, we will pay only a prorated portion of the initial purchase and installation price of the defective portion of our siding, according to the schedule below.

## Warranty Coverage Schedule

Number of Years from date of original Installation to Date of Claim	Percentage of Purchase Price of Originally Installed Products Found to be Defective for Which Variform Will Be Responsible
<b>During the original purchaser's Ownership of the Property</b>	<b>100%</b>
Subsequent owners and others covered by a 50-year prorated warranty:	
0-5	100%
more than 5 but less than 7	90%
more than 7 but less than 8	80%
more than 8 but less than 9	70%
more than 9 but less than 10	60%
more than 10 but less than 11	50%
more than 12 but less than 13	30%
more than 13 but less than 14	20%
more than 14 but less than 50	10%

\*Total cost of refund not to exceed original installed purchase price.

**The fade protection coverage of this warranty is not transferable.**

## What Must You Do to Be Covered?

**Because of the length and scope of coverage, you must do the following to be entitled to coverage.**

1. For this warranty to cover you, you must accept this warranty within one year after installation. You may do this by completing and returning the attached Warranty Registration Card. We suggest that you keep a copy for your records. You may also accept the warranty by following the Warranty Registration procedures shown on our Internet web site at [www.variform.com](http://www.variform.com).
2. Notify us in writing of any defects or other conditions that may be covered by this warranty within a reasonable time after you discover the condition. The written notice should describe the defect in detail. For claims of *excessive color fade*, in order to accurately evaluate, we will require the submission by homeowner to Variform (a) a sample piece of the affected area on any and all even color loss claims and (b) a copy of an annual preventative cleaning schedule. You should also provide any additional information that our Warranty Department may request. Our current notification address is: Warranty Department, Variform, Inc., 2600 Grand, Ste. 900, Kansas City, MO 64108, toll free: (877) 574-2939.
3. Follow the maintenance procedures listed on Page 2 of this document under "How to Care for Vinyl Siding and Aluminum Products from Variform."
4. If you are a First-Time Transferee, your transferor must have complied with the above requirements; you must comply with Item 2; and you must also register your ownership of the siding within thirty days following the transfer. You may do this by fully completing and returning to us the Warranty Transfer Registration Card that is attached. We suggest that you keep a copy of this card for your records.
5. In the event we choose to repair or replace siding, you may need to identify a qualified installer or assist us in finding one.
6. Do not begin repair before you receive written notice from us. Variform reserves the right to review and inspect all claims as deemed necessary. All warranty work must first be approved by us. If we elect to repair or replace rather than make a refund, we will see that the repair and/or replacement work is performed at a mutually agreeable time.

## Items for Which We Are Not Responsible

**Our responsibility under this warranty is limited. In particular, WE ARE NOT RESPONSIBLE FOR any defects or failures due to:**

- Installation or handling of siding after it leaves our factory, including any lack of performance or improper performance in any way by the siding installer. (Please assure that the siding is installed by a qualified installer. Although we are not responsible for installation, we can provide detailed, current installation instructions and manuals as needed.)
- Warping or distortion due to exposure to excessive heat sources (e.g., barbecue grills) or exposure to unusual or excessive reflective heat sources (e.g., skylight or window reflection, roofing materials, pools, decks, blacktop, or concrete materials).
- Abnormal use of the siding as determined by us.
- The application of paint, varnish or other coating over the siding's original finish.
- Any lack of compatibility between our siding and any other product not manufactured by us that causes damage to or failure of the siding.
- Labor, transportation or installation costs, except when we choose to repair or replace the damaged or defective material and the damage does not result from hail.
- Color variance between any new replacement panel and other panels. (We reserve the right to discontinue or modify any siding product line or color without notifying the original purchaser. If the original siding product is not available, we retain the right to choose to use replacement material of equal value or quality.)
- Uneven fading, color change or "striping" of siding due to installation over dissimilar, inconsistent or inadequate sheathing or backer board;
- Damage caused by, among other things, cracking, splitting, chalking, weathering, oxidation, mold, mildew, settling of the building, failure of the structure (including foundations and walls), use of incompatible accessories, fire, flood, lightning, ice, wind-borne objects, earthquake, hurricane, sun, cyclone, gale, tornado, weather of a catastrophic nature, acts of God, intentional acts, unreasonable use, misuse, physical abuse, vandalism, riot, insurrection or civil disorder, accidents or corrosive atmospheres (such as those contaminated by acid rain, harmful chemicals or vapors).
- Except for excessive color fade after installation and uneven weathering, color change of the siding due to weathering, because weathering will cause any colored surface to gradually lighten, darken, chalk or accumulate dirt or stains. (The severity of these conditions depends on air quality, the geographic location of the property and other local conditions over which we have no control.)
- Fading or color change of brown soffit or accessories when used as vertical siding or in any application with direct exposure to sunlight.
- **WE ARE ALSO NOT RESPONSIBLE FOR AND DISCLAIM ANY WARRANTY NOT MADE EXPRESSLY IN THIS DOCUMENT. ANY IMPLIED WARRANTY, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY CONTAINED IN THIS WARRANTY DOCUMENT, UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.**
- **THE REMEDIES PROVIDED HEREIN ARE A WARRANTY CLAIMANT'S SOLE AND EXCLUSIVE REMEDIES, WHETHER FOR CLAIMS UNDER AN EXPRESS WARRANTY OR ANY IMPLIED WARRANTY, BREACH OF EITHER, IN TORT OR OTHERWISE IN NO EVENT ARE WE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE PURCHASE, INSTALLATION, OWNERSHIP OR USE OF OUR PRODUCTS, NOR SHALL WE BE RESPONSIBLE FOR REPRESENTATIONS, WARRANTIES OR AGREEMENTS MADE BY ANY EMPLOYEE, AGENT OR OTHER PERSON THAT PURPORT TO MODIFY OR ADD TO ANY OF OUR OBLIGATIONS UNDER THIS DOCUMENT. YOUR EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY IS SET FORTH IN THIS DOCUMENT.**

**SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE LIMITATION OR EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC RIGHTS, AND YOU MAY HAVE OTHER LEGAL RIGHTS WHICH VARY FROM STATE TO STATE.**

## These Definitions Apply to the Terms Used:

**COVERAGE** means the extent of our commitment to respond to any claim relating to the siding.

**EXCESSIVE COLOR FADE** means a change in the color of any siding in excess of a Delta E of four Hunter units, as determined by us, following the initial installation of the siding, provided that any uneven or abnormal fade distribution is not due to a buildup or accumulation of stains, dirt, mold, mildew, or any other deficiency caused by the lack of at least an annual preventative maintenance by the homeowner as such annual preventative maintenance is described in the Variform Installation Manual. The excessive color fade warranty does not apply to custom colors of siding and accessories.

**FIRST-TIME TRANSFEREE** means the first individual, person or entity to which any interest of the initial purchaser in the building on which the siding is initially installed or in the siding itself is voluntarily or involuntarily conveyed, transferred or assigned, whether by gift, sale or operation of law, after the initial installation of the siding.

**PURCHASE AND INSTALLATION PRICE** means the sum of (a) the total original cost of the siding that is defective or otherwise being replaced, plus (b) the total original cost of labor for the installation of siding that is defective or otherwise being replaced. If we cannot determine these amounts from original documents, we will compute the purchase and installation price using (i) our suggested retail price in effect at the time of the installation for the cost of material, (ii) labor rates prevailing in the area where the building is located at the time of installation and (iii) an estimated installation time for the cost of labor.

**RESIDENCE** means regular or full-time permanent lodging by a single family.

**SIDING** means vinyl siding, vinyl soffit or related vinyl accessories (but not round cut, shingle or trim coil) manufactured by Variform, Inc.

**WEATHERING** means changes caused by exposure to sunlight, rain, air pollution, variations in temperature and other atmospheric conditions.

**WEATHERS UNEVENLY or UNEVEN WEATHERING**, such as checker boarding, means uneven or non-uniform change in color of contiguous elements of siding under uniform, even and equal exposure to sunlight, natural radiation, rain, natural variations in temperature or other atmospheric conditions.

# VARIFORM® ALUMINUM PRODUCTS

## HOMEOWNER LIMITED TRANSFERABLE WARRANTY

**VARIFORM ALUMINUM PRODUCTS** are confidently backed by this Limited Transferable Warranty. For over 40 years, Variform has embraced a commitment to quality and value. We manufacture a wide range of exterior building products made to the highest quality standards. We have confidence in our metal products and are sure that you will be too for many years to come. Our Aluminum Products include (i) gutter coil, downspouts, elbows, box miters, end caps, and outlets (all referred to together in this warranty as "Rainware") and (ii) siding, soffit, fascia, premium trim coil, J-channel, F-channel, drip edge, corner posts, and undersill trim (all referred to together in this warranty as "Siding").

## Warranty Coverage

Variform, Inc., warrants to the original property owners at the time of installation that the Aluminum Products will not, due to manufacturing defect, chip, flake, peel, rust, craze or blister under normal atmospheric conditions. In the event of a manufacturing defect, we will, at our sole discretion, repair, replace, refinish, or refund to you the value of the products found to be defective (with such value prorated if this warranty is transferred). Our obligation under this warranty will in no event exceed the purchase price of the originally installed products found to be covered and the cost of the labor involved in the original installation of such defective products.

This warranty is limited to the terms and conditions, exclusions and limitations, requirements and legal rights stated in this warranty.

## How Long Does The Warranty Last?

**For Rainware.** If you are an individual, this Limited Transferable Warranty lasts until the earlier of (a) twenty (20) years from the date of original installation of the Rainware products, or (b) a second transfer of property or building ownership. If you are not an individual (e.g., you are a corporation or other entity) the warranty will last until the earlier of (a) twenty (20) years from the date of the original installation of the Rainware products, or (b) a transfer of the property or building.

**For Siding.** If you are an individual, this Limited Transferable Warranty lasts until the earlier of (a) the death of the last to survive of the original owners of the building on which Siding products are installed, subject to a fifty (50) year limitation in the case of a First Time Transferee, or (b) a second transfer of property or building ownership. If you are not an individual (e.g., you are a corporation or other entity), the warranty will last until the earlier of (a) fifty (50) years from the date of the original installation of the siding products, or (b) a transfer of the property or building.

## Warranty Coverage Schedule

Number of Years from date of original Installation to Date of Claim	Percentage of Purchase Price of Originally Installed Products Found to be Defective for Which Variform Will Be Responsible
<b>During the original purchaser's Ownership of the Property</b>	<b>100%</b>
Subsequent owners and others covered by a 50-year prorated warranty:	
0-5	100%
more than 5 but less than 7	90%
more than 7 but less than 8	80%
more than 8 but less than 9	70%
more than 9 but less than 10	60%
more than 10 but less than 11	50%
more than 12 but less than 13	30%
more than 13 but less than 14	20%
more than 14 but less than 50	10%

\*Total cost of refund not to exceed original installed purchase price.

If you are a First-Time Transferee from the original owner(s), the coverage continues on a pro-rated basis under the Warranty Coverage Schedule until the earlier of (a) the twentieth anniversary of the original installation in the case of Rainware, or the fiftieth anniversary of the original installation, in the case of siding, or (b) a further transfer of the residence or other building.

If we elect to repair or replace damaged or defective product, we will only cover reasonable labor costs for the applicable area, as determined by us.

## Replacement Materials

Replacement materials are covered until the expiration of the original warranty (for a First-Time Transferee, prorated according to the Warranty Coverage Schedule). All warranty coverage is based on the terms and conditions set forth at the time of the original installation.

## What This Warranty Does Not Cover

This warranty does not cover any defects, change, or failure due to installation or handling of the product after it leaves our factory, or other causes beyond the control of Variform, including, without limitation, any lack of performance, distortion, or buckling due to improper handling or misapplication of the product by the installer or surface cracking or crazing from shaping or forming at a jobsite in the course of installation. This warranty covers only the specific manufacturing defects described herein and excludes any other damages or material failure, including, but not limited to changes in surface color resulting from chalking, fading, soiling or staining (Exposure to the elements may cause these changes over time; the degree to which weathering occurs will vary depending on air quality, a building's location and other local conditions over which we have no control.), accidental damage, settlement, structural shrinkage or distortion of the structure, hail, fire, lightning, hurricane, tornado, windstorm, vandalism, earthquake, or other acts of God, contact with harmful or corrosive chemicals, fumes or vapors (including salt, ice melts, pesticides, preservatives in treated lumber, etc.), misuse, abuse, normal weathering, mold or mildew accumulation, the warranty owner's failure to provide reasonable and necessary maintenance of the product (see Care and Maintenance), impact of foreign objects, or other causes beyond the control of Variform. These products are not suitable for roofing applications and use in this manner will void the warranty. This warranty does not cover Variform's Economy Line Trim Coil.

**WE ARE NOT RESPONSIBLE FOR AND DISCLAIM ANY EXPRESS WARRANTY NOT MADE IN THIS DOCUMENT. ANY IMPLIED WARRANTY, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION TO THE DURATION OF THE EXPRESS WARRANTY CONTAINED IN THIS WARRANTY DOCUMENT, UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.**

**THE REMEDIES PROVIDED HEREIN ARE A WARRANTY CLAIMANT'S SOLE AND EXCLUSIVE REMEDIES, WHETHER FOR CLAIMS UNDER AN EXPRESS OR ANY IMPLIED WARRANTY, BREACH OF EITHER, TORT OR OTHERWISE.**

**IN NO EVENT ARE WE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE BREACH OF THIS WARRANTY OR THE PURCHASE, INSTALLATION, OWNERSHIP OR USE OF OUR PRODUCTS, NOR SHALL WE BE RESPONSIBLE FOR REPRESENTATIONS, WARRANTIES OR AGREEMENTS MADE BY ANY EMPLOYEE, AGENT OR OTHER PERSON THAT PURPORT TO MODIFY OR ADD TO ANY OF OUR OBLIGATIONS UNDER THIS DOCUMENT. YOUR EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY IS SET FORTH IN THIS DOCUMENT.**

**SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE LIMITATION OR EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC RIGHTS, AND YOU MAY HAVE OTHER LEGAL RIGHTS WHICH VARY FROM STATE TO STATE.**

## Register Your Warranty

Your prompt product registration ensures your right to the protection under this warranty. You can register by mail or online at [www.variform.com](http://www.variform.com). We will keep this information on file so that it will be available if necessary.

## How to Receive Coverage Under This Warranty

For this warranty to cover you, you must comply with the conditions described in the six (6) paragraphs that follow (If you are a First-Time Transferee, your transferor must have complied with the first five:

- 1. Accept this warranty within one (1) year after installation, in the case of Siding products, or within thirty (30) days of installation, in the case of Rainware products. You may do this by completing and returning the attached Warranty Registration Card. We suggest that you keep a copy for your records. You may also accept the warranty by following the Warranty Registration procedures shown at our internet website at [www.variform.com](http://www.variform.com).**
- 2. Follow the maintenance procedures under "How to Care for Vinyl Siding and Aluminum Products from Variform" on Page 2.**
- 3. Notify us in writing of any defects or other condition that may be covered by this warranty within a reasonable time after you discover the condition. The written notice should describe the defect in detail. Provide proof of purchase of the Variform product identified in your claim. You should also provide any additional information that our Warranty Department may request. Our current notification address is: Warranty Department, Variform, Inc., 2600 Grand Boulevard, Kansas City, MO 64108, toll free (877) 574-2939**
- 4. In the event we choose to repair, replace or refinish the product, identify a qualified installer or assist us in finding one, if we so request.**
- 5. Do not begin to repair before you receive written notice from us. Variform reserves the right to review and inspect all claims as deemed necessary. All warranty work must first be approved by us. If we elect to make repairs or replacements rather than provide a refund, we will see that the repair and/or replacement is performed at a mutually agreeable time.**
- 6. If you are a First-Time Transferee, register your ownership of our Aluminum Products within thirty days following the transfer. You may do this by transferring online at [www.variform.com](http://www.variform.com) or by fully completing and returning to us the Warranty Transfer Registration Card that is attached. We suggest that you keep a copy of this card for your records.**

Our obligations under this warranty will in no event exceed the purchase price of the originally installed products found to be defective and the cost of the labor involved in the original installation of such defective products. Any additional costs and expenses beyond these amounts are your responsibility.

We reserve the right to discontinue or change any design or color of any of our products at any time and without notice or liability. If, for any reason, products of the type originally installed are no longer available from us at the time you make a warranty claim, we may substitute another product determined by us to be of comparable quality and price.

# HERITAGE CEDAR® SHINGLE AND ROUND CUT SIDING PANELS

## HOMEOWNER LIMITED LIFETIME TRANSFERABLE WARRANTY

Heritage Cedar® Shingle and Round Cut Siding and Accessories (the "Products") are manufactured in accordance with high standards and tight quality controls. The Products will not rust or corrode because they are made of rigid polypropylene.

### What Does This Warranty Cover?

**Limited Lifetime Transferable Warranty.** Variform warrants to you, the owner of the property at the time the Products were installed, that the Products are free from defects in material and workmanship in the course of manufacture if installed according to our specifications.

**Limited Fade Warranty.** Variform also warrants to you that for a limited period specified below, the Products will not excessively fade. **"Excessive Fading" is more fully set forth in the Fade Coverage Schedule supplied below.**

**Limited Hail Damage Warranty.** Variform also provides you with a limited hail damage warranty, more fully outlined below. This Warranty is limited to the terms and conditions, exclusions and limitations, requirements and legal rights stated in this Warranty.

### How Long does the Coverage Last?

**Limited Lifetime Transferable Warranty.** **If you are an individual, this Limited Lifetime Transferable Warranty lasts for the life of the property on which the Products were originally applied ("Property") for as long as you own the Property.** If you are not an individual (e.g., you are a corporation, condominium, cooperative housing arrangement, unincorporated association, school, church, government or public entity, etc.), the warranty period will be 50 years from the date of original installation of the Products on the Property, prorated as outlined in the Warranty Coverage Schedule below. This Limited Lifetime Transferable Warranty may be transferred with the Property. However, upon the transfer, the warranty period will be no more than 50 years from the date of original installation of the Products on the Property, prorated in accordance with the Warranty Coverage Schedule below.

**Limited Fade Warranty.** Variform's excessive fade warranty is from the date of the original installation of the Products on the Property, even if the warranty is transferred with the Property. See the Fade Coverage Schedule below for further details.

**Limited Hail Damage Warranty.** Variform's hail damage warranty will last as long as Variform's Limited Lifetime Transferable Warranty lasts, and upon transfer with the Property, shall continue based upon the coverage terms for Variform's Limited Lifetime Transferable Warranty.

#### First-Time Transferees

The coverage continues on a prorated basis for the *first-time transferees* of the siding from the original purchasers until the earlier of (a) the fiftieth anniversary of the initial installation or (b) a further transfer of the residence or building. When we choose to repair or refund to a first-time transferee, we will pay only a prorated portion of the initial purchase and installation price of the defective portion of our siding, according to the schedule below.

### Warranty Coverage Schedule

Number of Years from date of original Installation to Date of Claim	Percentage of Purchase Price of Originally Installed Products Found to be Defective for Which Variform Will Be Responsible
<b>During the original purchaser's Ownership of the Property</b>	<b>100%</b>
Subsequent owners and others covered by a 50-year prorated warranty:	
0-5	100%
more than 5 but less than 7	90%
more than 7 but less than 8	80%
more than 8 but less than 9	70%
more than 9 but less than 10	60%
more than 10 but less than 11	50%
more than 12 but less than 13	30%
more than 13 but less than 14	20%
more than 14 but less than 50	10%

\*Total cost of refund not to exceed original installed purchase price.

### What Will We Do?

You must notify us in accordance with the notice requirements outlined below, and we must validate the complaint. Upon the notification and validation, we will undertake the following:

**Limited Lifetime Transferable Warranty.** At our sole option, we will either repair, replace, refinish or refund to you the value of the Products found to be defective (or prorated if this warranty is transferred). Our obligations under this Warranty will in no event exceed the purchase price of the originally installed Products found to be defective and the cost of the labor involved in the original installation of such defective Products. Any additional costs and expenses beyond these amounts are your sole responsibility.

**Limited Fade Warranty.** At our sole option, we will either repair, replace, refinish or refund to you the value of the Products found to be defective (or prorated if this warranty is transferred). Our obligations under this Warranty will in no event exceed the purchase price of the originally installed Products found to be defective and the cost of the labor involved in the original installation of such defective Products. Any additional costs and expenses beyond these amounts are your sole responsibility.

**Limited Hail Damage Warranty.** It is your responsibility to pursue the cost of repair or replacement of damaged material through your homeowner's insurance or all other applicable insurance coverage. After you exhaust such coverage, if you have any Product cost that you have incurred in the purchase of the Product that is necessary to replace the Product on your Property which was damaged by hail, and these costs are in excess of your total insurance coverage (excluding your insurance deductible), we will reimburse you for that difference, up to the cost of replacement Product for the damaged Product. Any additional costs and expense beyond these amounts are your responsibility. We will have no responsibility for any costs associated with the labor required to remove, replace or install any Product.

In the event of repair, replacement or refinishing under this Warranty, the Warranty applicable to the replacement material or to the repaired or refinished Products will extend only for the time remaining under the original Warranty.

If we elect to repair or replace damaged or defective product, we will only cover reasonable labor costs for the applicable area, as determined by us.

## What Doesn't This Warranty Cover?

This Warranty does not cover:

- damage of any kind resulting from faulty or improper installation;
- **normal weathering is the damaging effects of sunlight and extremes of weather and atmosphere that may cause any colored surface to fade, chalk, or become soiled or stained. Exposure to the elements will cause gradual, uniform change over time. The degree to which normal weathering occurs will vary depending on air quality, the building's location and other local conditions over which we have no control.**
- accidental damage;
- settlement;
- structural shrinkage or distortion of the property structure;
- fire;
- lightning, hurricane, tornado, windstorm, earthquake, or other acts of God;
- harmful chemicals (including harmful cleaning compounds and pesticides);
- fumes or vapors;
- surface deterioration due to air pollution;
- misuse or abuse;
- vandalism;
- airborne stains, mold and mildew accumulation;
- your failure (or the failure of subsequent Property owners) to provide reasonable and necessary maintenance of the Products (see "Care and Maintenance Instructions");
- impact of foreign objects;
- warping or distortion due to exposure to excessive heat sources (e.g., barbecue grills) or exposure to unusual or excessive reflective heat sources (e.g., skylight or window reflection, roofing materials, pools, decks, blacktop, or concrete materials);
- uneven fading, color change or "striping" of siding due to installation over dissimilar, inconsistent or inadequate sheathing or backer board;
- products that have been painted or whose surface has been altered in any way without written authorization from Variform; or any other causes beyond our reasonable control.

## Other Limitations

1. This Warranty covers only genuine Variform Heritage Cedar® Shingle and Round Cut Siding and Accessories. It is your responsibility to verify that the siding, soffit and accessories installed are our Products.
2. Due to normal weathering, replacement Products may differ in gloss and color from Products originally installed on the Property.
3. We reserve the right to discontinue or change any design or color of any of our products at any time and without notice or liability. If, for any reason, Products of the type originally installed are no longer available from us at the time you make a warranty claim, we may substitute another product determined by us to be of comparable quality and price.
4. There are no warranties on these Products other than as set forth in this Warranty. We are not liable to you for a breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators, or distributors of the Products.
5. **WE EXCLUDE AND ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING OUT OF ANY BREACH OF THIS EXPRESSED WARRANTY, OR ANY OTHER ORAL, WRITTEN OR IMPLIED WARRANTY THAT MAY APPLY TO YOUR PURCHASE, AS IT RELATES TO OUR PRODUCTS.**  
THIS IS YOUR **EXCLUSIVE** WARRANTY **AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**
6. This Warranty gives you specific legal rights. You may also have other rights which vary from state to state. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Warranty coverage upon transfer is as described in detail above. Upon any transfer of the property, your obligations become the obligations of the new Property owners.

## These Definitions Apply to the Terms Used:

**COVERAGE** means the extent of our commitment to respond to any claim relating to the siding.

**FIRST-TIME TRANSFEREE** means the first individual, person or entity to which any interest of the initial purchaser in the building on which the siding is initially installed or in the siding itself is voluntarily or involuntarily conveyed, transferred or assigned, whether by gift, sale or operation of law, after the initial installation of the siding

**PURCHASE AND INSTALLATION PRICE** means the sum of (a) the total original cost of the siding that is defective or otherwise being replaced, plus (b) the total original cost of labor for the installation of siding that is defective or otherwise being replaced. If we cannot determine these amounts from original documents, we will compute the purchase and installation price using (i) our suggested retail price in effect at the time of the installation for the cost of material, (ii) labor rates prevailing in the area where the building is located at the time of installation and (iii) an estimated installation time for the cost of labor.

**RESIDENCE** means regular or full-time permanent lodging by a single family.

**WEATHERING** means changes caused by exposure to sunlight, rain, air pollution, variations in temperature and other atmospheric conditions.

**WEATHERS UNEVENLY or UNEVEN WEATHERING**, such as checker boarding, means uneven or non-uniform change in color of contiguous elements of siding under uniform, even and equal exposure to sunlight, natural radiation, rain, natural variations in temperature or other atmospheric conditions.

## How Do You Submit a Warranty Claim?

You must submit your claim in writing to us within the warranty period and within a reasonable period of time after the defect is discovered. To initiate a claim, you should contact our warranty services number at 1-877-574-2939 to receive a warranty claims packet.

If you would like to submit a claim request in writing, please provide the following information: a description of the claimed defect and the date the defect was discovered; the warranty registration number (if available); the date of original installation; and your name, address and phone number. Written claims should be sent to Variform, Warranty Claims Department, 2600 Grand Boulevard, Kansas City, MO 64108.

Variform will provide notification of any additional information and physical evidence that may be required to process your claim.

When a sample is required, it must be sent at the homeowner's expense. In the event the claim is approved and the homeowner wants the sample returned, there will be a \$25 handling fee.

**ANY REPAIR OF THE PRODUCTS UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM VARIFORM WILL VOID THIS WARRANTY.**

## Fade Coverage Schedule

"Excessive Fading" is fading that is in excess of the Delta E Hunter unit measurement indicated in the following table for the Product you have purchased. Variform reserves to itself the sole right to determine whether a Product has suffered from excessive fading.

Solid Colors... Delta E of 4 Hunter Units for 10 Years from the date of original installation.

Weathered Cedar Colors... Delta E of 7 Hunter Units for 7 Years from the date of original installation.

## Warranty Coverage Schedule

Number of Years from date of original Installation to Date of Claim	Percentage of Purchase Price of Originally Installed Products Found to be Defective for Which Variform Will Be Responsible
<b>During the original purchaser's Ownership of the Property</b>	<b>100%</b>
Subsequent owners and others covered by a 50-year prorated warranty:	
0-5	100%
more than 5 but less than 7	90%
more than 7 but less than 8	80%
more than 8 but less than 9	70%
more than 9 but less than 10	60%
more than 10 but less than 11	50%
more than 12 but less than 13	30%
more than 13 but less than 14	20%
more than 14 but less than 50	10%

\*Total cost of refund not to exceed original installed purchase price.

## How to Care for Shingle and Round Cut Siding from Variform

While the Shingle and Round Cut Siding product comes closer to being totally maintenance free than any other siding of its type on the market today, it may become dirty. As a result, it should be cleaned at least yearly to prevent dirt buildup or mildew.

Generally your siding can be cleaned satisfactorily with the use of an ordinary garden hose; do not power wash siding. If plain water does not remove the dirt, we suggest the following:

Gently wash siding with a soft bristle brush and water from garden hose. Where dirt is of a stubborn nature, the following cleaning solutions work well:

1 cup detergent (e.g., Tide)  
2/3 cup trisodium phosphate  
4 quarts of water

In certain geographic areas where mildew may be a problem, substitute one quart of 5% sodium hydrochloride (e.g., Clorox), for one quart of water in the above solution. If the structure is extremely dirty, start washing from the top and work down to the bottom. Apply cleaning solution and let it stand several minutes so the dirt will loosen. The siding must be rinsed thoroughly with clear water to avoid staining and/or streaking.

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**THE REMEDIES PROVIDED HEREIN ARE A WARRANTY CLAIMANT'S SOLE AND EXCLUSIVE REMEDIES, WHETHER FOR CLAIMS UNDER AN EXPRESS OR ANY IMPLIED WARRANTY, BREACH OF EITHER, TORT OR OTHERWISE.**

**IN NO EVENT ARE WE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE BREACH OF THIS WARRANTY OR THE PURCHASE, INSTALLATION, OWNERSHIP OR USE OF OUR PRODUCTS, NOR SHALL WE BE RESPONSIBLE FOR REPRESENTATIONS, WARRANTIES OR AGREEMENTS MADE BY ANY EMPLOYEE, AGENT OR OTHER PERSON THAT PURPORT TO MODIFY OR ADD TO ANY OF OUR OBLIGATIONS UNDER THIS DOCUMENT. YOUR EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY IS SET FORTH IN THIS DOCUMENT.**

**SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE LIMITATION OR EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC RIGHTS, AND YOU MAY HAVE OTHER LEGAL RIGHTS WHICH VARY FROM STATE TO STATE.**

### WARRANTY TRANSFER REGISTRATION

Transfer by mail or online at [www.variform.com](http://www.variform.com). This form is to be completed, signed by both the Original Purchaser of the Variform siding or soffit and the First-Time Transferee and mailed to Variform, Inc., within thirty (30) days after the transfer of the building on which the Variform siding was installed.

Original purchaser \_\_\_\_\_ Phone # \_\_\_\_\_

Installation address \_\_\_\_\_

Date of installation \_\_\_\_\_ Product name \_\_\_\_\_ Color \_\_\_\_\_

I hereby certify I sold or transferred the building at the above address on this date: \_\_\_/\_\_\_/\_\_\_ (day/month/year)

to \_\_\_\_\_ (please print name of First-Time Transferee).

Signature of original purchaser \_\_\_\_\_

**Mail To: Variform, Inc.  
PO Box 110100  
Pittsburgh, PA 15232**

I acknowledge I have read the Variform Homeowner's Limited Lifetime Transferable Warranty and accept its terms and conditions.

### WARRANTY REGISTRATION

Register by mail or online at [www.variform.com](http://www.variform.com).

This form is to be completed, signed and mailed to Variform, Inc., within one year after installation of Variform siding.

The undersigned has read and accepts the Variform Homeowner's Limited Lifetime Transferable Warranty and certifies that:

Name and address of installer \_\_\_\_\_

has installed Variform siding on the home or other building of the undersigned at:

Street \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Products purchased  vinyl siding  aluminum products  shingle & round cut  etc. Color(s) \_\_\_\_\_ Date installed \_\_\_\_\_

Name of building owner \_\_\_\_\_ Phone # (include area code) \_\_\_\_\_

E-mail address \_\_\_\_\_

**Mail To: Variform, Inc.  
PO Box 110100  
Pittsburgh, PA 15232**

Signature of building owner \_\_\_\_\_

## FINISH YOUR HOME, YOUR WAY.

Beauty truly is in the details. That's why Variform by Ply Gem offers a full line of matching accessories in a variety of colors and styles to complete the look of your home.

From corners to columns, guttering to soffits, door surrounds to fascia, Variform has all the details you need to define the look you want for your home. And with our enhancements — Leaf Relief<sup>®</sup> by Ply Gem gutter protection, Ply Gem Stone, Ply Gem Trim and Mouldings and Ply Gem Shutters and Accents — you'll enjoy worry-free maintenance and a beautiful finish down to the last detail.



Vinyl Siding and Accent Panels



Gutter Protection



Rainware, Fascia, Soffit



Ply Gem Stone



Ply Gem Trim and Mouldings



Ply Gem Shutters and Accents



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